

PAUL POOL

678.986.3294 | paulmpool@yahoo.com | [LinkedIn](#)

PROFESSIONAL SUMMARY

Software Developer experienced in front and back-end web development, multiple programming languages, frameworks, and tools. Regarded as a problem-solver and inquisitive thinker, passionate about using technology to improve the customer experience, increase efficiency and enhance business processes. Blends IT project management, application management, and systems administration expertise with foundational knowledge of relational database technologies, programming fundamentals, data structures, and design patterns to translate UI/UX design into user-friendly and feature-rich digital experiences. Self-starter combining strong collaboration, communication, and interpersonal skills with technical expertise; thrives in a dynamic, fast-paced environment.

KEY SKILLS

- Web Development
- Configuration Management
- Agile Project Management
- Software Development
- Front-end Development
- API Integration
- UI & UX Design
- Back-end Development
- Continuous Improvement
- Software Engineering
- Business Processes
- Technical Support

TECH STACK

JavaScript | HTML5 | CSS | VUE | React | SQL | Python | Firebase | WordPress | MongoDB | Bootstrap | Drupal | CAD | Teamwork | AWS | SaaS | GitHub | Git | Figma | Adobe Suite | HTTPS protocol

PROFESSIONAL EXPERIENCE

Full Stack Web Developer, Auto Metal Direct

Apr 2022 – Present

- Leading the effort to bring the current website up to date with modern standards.
- Leveraging multiple tools to create a modern user experience in order to increase mobile conversion exponentially.
- Apply technical skills in triaging issues, solving code problems, and updating software to enable sites to run effectively.
- Rebuilding the MySQL database in MariaDb and building a back end in Laravel PHP with a React based front end.
- Building custom API's to interface with existing .Net based CRM and WMS software.

IT Project Manager, The Product Source | Woodstock, GA

Jun 2015 – Apr 2022

Led the IT department and held multiple roles as Project Manager and Administrator; oversaw company-wide IT projects, systems, and network maintenance, recommended and deployed new SaaS technologies, and managed global logistics. Reported to CEO and was a member of Senior Leadership team.

- Scaled the IT infrastructure and implemented systems that enabled revenue and organizational growth.
- Conceptualized and built a robust network with secure servers and backups to protect customer, vendor, and financial data and created a domain system allowing for central governance of computers, security settings, and software.
- Initiated user research and surveyed stakeholders to identify opportunities to improve productivity and streamline internal processes.
- Championed the implementation of HR, CAD, CRM, and project management software to automate and digitize internal processes; built the project management modules to fit the business needs and trained staff in workflows.
- Leveraged agile methodologies throughout the project management life cycle, end-to-end release, and deployment process for web applications, system upgrades, and development of new technologies.
- Upgraded IT security infrastructure allowing efficient remote work during COVID; implemented strong security SOPs and installed VPN.
- Reduced logistics expense by \$75K and streamlined workflows and delivery tracking by sourcing and deploying new logistics software and shedding unreliable vendors.
- Executed system health checks to verify network server performance, assess operating efficiency, and identify critical security issues.
- Generated new digital design catalogs with full product suite and details for sales team to use in business development presentations and customer meetings.

Distribution and Warehouse Supervisor, Amazon | Indianapolis, IN

Dec 2011 – Jun 2014

Hands-on leader overseeing the day-to-day operations at outbound distribution facility; led management team and 285 employees in achieving daily productivity metrics.

- Contributed to moving the DC from the lowest-performing to the highest-performing in the Amazon network for the 2013 & 2014 holiday seasons by implementing employee engagement strategies that transformed the internal culture.
- Improved efficiency of pack lines, enabling labor and time savings by leveraging Kaizen events to assess each step of the workflow and identify opportunities for streamlining internal processes.
- Increased the productivity of the picking staff by changing the location of the outbound department, allowing teams to pick products faster.

PRIOR CAREER EXPERIENCE

Professional Musician & Music Teacher | Independent Contractor

Deck Seaman | United States Navy

TRAINING & EDUCATION

Full Stack Web Development Bootcamp, Colt Steele | Udemy

The Complete React Developer, Zero to Mastery | Udemy

Building Web Applications with Vue JS 3, Net Ninja | Udemy

Associate of Applied Science (AAS), Computer Engineering Technology, Chattahoochee Technical College | Marietta, GA | Pending Coursework

Jazz Performance Diploma, Atlanta Institute of Music | Atlanta, GA

COMMUNITY LEADERSHIP

Volunteer, Angels Among Us Pet Rescue